

## JBS ENHANCES SYSTEM EFFICIENCY IN PUBLIC SECTOR BANK WITH IVANTI IT ASSET MANAGEMENT

### ABOUT US

Jaffer Business Systems (JBS) is an IT solutions provider and systems integrator with a mission to solve business challenges by promoting a culture of excellence, vitality, and innovation. Our vision is to strive for customer excellence and to continue serving as one of the leading IT companies.

### CHALLENGES ADDRESSED:

- Manual process inefficiencies
- Decision-making difficulties
- Lack of asset visibility
- Inefficient contract management
- Compliance issues
- Space management issues



### EXECUTIVE SUMMARY

In the competitive banking industry, managing IT assets efficiently is crucial. A prominent public sector bank was facing challenges with asset procurement, resource utilization, and regulatory compliance. The bank sought a solution that could enhance operational efficiency, improve data visibility, and manage costs effectively.

The bank engaged JBS to find the best solution. After a thorough analysis of the bank's needs and the challenges specific to the banking sector, JBS recommended Ivanti IT Asset Management.

### HOW IVANTI IT ASSET MANAGEMENT SOLVED THESE CHALLENGES:

#### ENHANCED SYSTEM EFFICIENCY BY 15%

By deploying IT asset management, the tasks and processes which were earlier done manually are now automated, hence reducing the time required for processing. Warehouse operations such as inventory tracking, stock replenishment, and order processing are automated, reducing the need for manual intervention, allowing the workforce to focus on strategic tasks rather than routine inventory management. This resulted in a boost in productivity by 15%.

#### BETTER DECISION MAKING

The access to real-time data and analytics improved forecasting and planning. This enabled the procurement team to make informed decisions, optimizing inventory levels and utilizing existing hardware for new applications, thereby saving costs and space.

## SOLUTION MODULE

Ivanti IT Asset Management

### KEY BENEFITS:

- 15% increase in system efficiency
- Informed decision-making leading to optimal resource utilization
- Increased data accuracy and visibility
- Streamlined contract management processes
- 20% more efficient space utilization
- Significant cost savings
- Enhanced regulatory compliance

### IMPROVED DATA VISIBILITY

A centralized database for all asset-related information facilitated easier management and retrieval of data. Enhanced dashboards for each profile ensured better tracking and accountability.

### EFFICIENT CONTRACT MANAGEMENT

The solution streamlined contract processes from creation to renewal, reducing manual workload and ensuring compliance with legal and regulatory requirements.

### 20% MORE EFFICIENT SPACE MANAGEMENT

Warehouse automation optimized the use of storage space and updated inventory levels in real time, reducing risks associated with stockouts or excess stocking.

### ASSET LIFECYCLE MANAGEMENT

End-to-end management of assets from procurement to disposal was achieved, ensuring optimal use and timely retirement of assets at a bank. It also automated maintenance schedules to extend asset lifecycles.

### AUTOMATED TICKETING

Integration with service management ensured up-to-date asset information, facilitating easy management of service requests and incidents, thus speeding up resolutions.

### REGULATORY COMPLIANCE

IT asset management allows the bank to implement standardized processes for asset management, promoting consistency and reducing the risk of non-compliance.

*Ivanti IT Asset Management enhanced system efficiency by 15% and streamlined operations for a public sector bank, delivering cost savings and regulatory compliance.*

